

**Office of the President  
of the Philippines  
Malacañang**

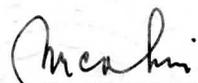
**OP REVIEW TEAM FOR 2013 PBIS  
and  
A.O. 25 Inter-Agency Task Force**

**Final Approved Form A Contents Enrolled for 2013 PBB**

**ENERGY REGULATORY COMMISSION (ERC)**

Major Final Outputs	Performance Indicators	Targets
<b>1. Regulatory Operations Services</b>	<b>PI 1:</b> Percentage of rules and regulations that are timely and relevant	100%
<b>2. Adjudication Services</b>	<b>PI 2:</b> Percentage of entities audited found compliant with the rules, regulations and decisions	92%
<b>3. Consumer Welfare, Protection and Education Services</b>	<b>PI 3:</b> Percentage of Information Education Campaign (IEC) activities that are timely and relevant	100%
<b>STO</b>	<b>PI 1:</b> Timely and relevant updating of data in the ERC website	100%
<b>GASS</b>	<b>PI 1:</b> Budget Utilization Rate	100%
	<b>PI 2:</b> Percentage of submission to COA of reports and documents within the mandated time	100%

For implementation and compliance.

  
**NORA C. OLIVEROS**

Date: 13 NOV 2013