

CASE CATEGORIES

CC Complaint Case

Bill Deposit	NULL
Billing Adjustment	Billing Adjustment
Deposit Refund	Deposit Refund
Differential Billing	Differential Billing
Disconnection Without Notice	Disconnection Without Notice
Electric Service Application	Electric Service Application, Reconnection of Service, Transfer of Name, Refuse of New Service Connection, Restoration of Service, Disconnection/Reconnection, Disapproval of Electric Service, Illegal Disconnection
Harassment	Harassment
High Billing	High Billing, Erroneous Computation
Inquiry	Letter of Inquiry, Magna Carta, Ammendment of Agreement for extension of lines
Jumper	Jumper, One line jumper, Two line jumper
Legality of the Contents	Legality of the Contents of the Undertaking
Meter Related Concerns	Defective Meter, Reading Irregularity, Stop Meter
Power Quality	Power Quality
Relocation of Line	Relocation of Line
Surcharge	Surcharge
Tampered Meter	Tampered Meter, Loop Connection, One Line Bypass, Outside Connection, Illegal Connection, Illegal Service Connection, Two-line outside connection, Altered Connection
Transfer of Electric Meter	Transfer of Electric Meter
Unpaid Bills/Estimated Bills	Unpaid Bills/Estimated Bills
Violation of Contract	Violation of Contract

LC Letter Complaints

Billing Adjustment	Billing Adjustment
Deposit Refund	Deposit Refund
Differential Billing	Differential Billing
Disconnection Without Notice	Disconnection Without Notice
Electric Service Application	Electric Service Application, Reconnection of Service, Transfer of Name, Refuse of New Service Connection, Restoration of Service, Disconnection/Reconnection, Disapproval of Electric Service, Illegal Disconnection
Harrasment	Harrasment
High Billing	High Billing, Erroneous Computation

Inquiry	Letter of Inquiry, Magna Carta, Ammendment of Agreement for extension of lines
Jumper	Jumper, One line jumper, Two line jumper
Meter Related Concerns	Defective Meter, Reading Irregularity, Stop Meter
Relocation of Line	Relocation of Line
Surcharge	Surcharge
Tampered Meter	Tampered Meter, Loop Connection, One Line Bypass, Outside Connection, Illegal Connection, Illegal Service Connection, Two-line outside connection, Altered Connection
Transfer of Electric Meter	Transfer of Electric Meter
Unpaid Bills/Estimated Bills	Unpaid Bills/Estimated Bills
Violation of Contract	Violation of Contract

RC Rate Case

ASPA	Ancillary Services Procurement Agreement
CAPEX	Capital Expenditure
CCRSTC	Connection Charge Residual Sub-Transmission Charge
FIT	Feed-In-Tariff Rules
GRAM	Application for Approval of Generation Rate Adjustment Mechanism
ICERA	Application for Approval of Incremental Currency Exchange Rate Adjustment
LPA	Lease Purchase Agreement
Others	Others
PBR/RDWR	Performance Based Regulation/ Rules for Setting Distribution Wheeling Rates
PEMC	Philippine Electricity Market Corporation cases
PSA	Power Supply Agreement
QTP	Qualified Third Party
Rate Adjustments	Transmission and Delivery Service Rate, Recovery Transmission Cost, Rate Increase, Rate Reduction, Transmission Rate Adjustment Mechanism (TRAM), S P Energy Electricity Discounts
SAGR	Subsidized/Approved Generation Rate
SFRA	Sale for Resale Agreement
System Loss	System Loss
TGP/RSECWR	Tariff Glide Path/ Rules for Setting the Electric Cooperatives' Wheeling Rates
TOU	Time-of-Use
True Up	True Up Mechanism

TSC	Transition Supply Contract
TWRG	Transmission Wheeling Rate Guidelines (TWRG)
UC	Universal Charge
URF	Uniform Rate Filing

RM Rule Making

Ammendment of Existing Rules	Ammendment of Existing Rules
Drafting of New Rules	Drafting of New Rules

MC Miscellaneous Case

ASL	Authority to Secure Loan
BSUP	Business Separation and Unbundling Plan
CPCN	Application for Certification of Public Convenience and Necessity
Direct Connection	Direct Connection
Dispute Resolution	Dispute Resolution
DSM	Demand Side Management Plan
ACS	Application to Increase Authorized Capital Stock
PTP	Point to Point
RAB	Regulatory Asset Base
RECLASS	Reclassification
Violations	Violation of ERC Orders, Rules and Regulations

MS Meter Shop

Meter Shop	Meter Shop
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PRES Prepaid Retail Electric Service

PRES	Prepaid Retail Electric Service
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CF Compliance Filing

OUR	Over Under Recovery
TRAC	Tax Recovery Adjustment Charge

SC Show Cause

Violations	Violations
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