



PERFORMANCE INDICATOR - December 31, 2019

Department: Other Executive Offices
 Agency: Energy Regulatory Commission
 Organization Code: 26 008 0000000

Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
ELECTRIC POWER INDUSTRY REGULATORY PROGRAM	31010000000000												
OO : Quality and reliability of electricity supply, and reasonable pricing ensured													
Outcome Indicators													
1. Percentage of Power Supply Agreement (PSA) cases with prayer for provisional authority acted upon within 75 days from filing		82%	82%	82%	82%	82%	85.71%	100%	100%	93%	94.68%	12.68%	Exceeded the target.
2. Percentage of documents for external cases filed within the reglementary period		80%	80%	80%	80%	80%	100%	100%	100%	100%	100%	20%	Exceeded the target.
3. Percentage of show cause orders issued involving Certificate of Compliance (COC) and Retail Electricity Suppliers (RES) licenses within 45 days from the discovery of violation		98%	98%	98%	98%	98%	N/A ¹	100%	100%	100%	100%	2%	Exceeded the target.
Output Indicators													
1. Percentage of applications for Certificate of Compliance (COC) acted upon within 50 days from receipt of complete requirements		98%	98%	98%	98%	98%	100%	100%	100%	100%	100%	2%	Exceeded the target.
2. Number of audits conducted on sites and facilities (subjected to rate audits and regulatory visits)		209	209	209	209	836	216	249	232	223	920	84	Exceeded the target.
3. Percentage of consumer related cases resolved/decided within 60 days from the time the case was submitted for resolution		70%	70%	70%	70%	70%	N/A ²	100%	100%	N/A ²	100%	30%	Exceeded the target.
4. Percentage of non-consumer related cases resolved/decided within 90 days from the time the case was submitted for resolution		60%	60%	60%	60%	60%	100%	90%	81.25%	93.75%	91.25%	31.25%	Exceeded the target.
5. Number of rules and resolutions promulgated		1	2	2	2	7	1	3	1	3	8	1	Exceeded the target.
6. Number of new wait-hour meters tested and calibrated		360,000	360,000	360,000	360,000	1,440,000	411,520	486,793	721,301	687,393	2,307,007	867,007	Exceeded the target.

¹ No COC and RES licensees' audit/inspection merit the issuance of show cause order for the period.
² No case was due for resolution/decision within the quarter.

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Approved By: 
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 Chairperson & CEO
 Date: _____

ERC
 Office of the Chairperson



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