



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Energy Regulatory Commission	OUTPUTS	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT			
			SERVICE / PRODUCT RESULTS			
			PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT

**MAJOR FINAL OUTPUTS**

The Energy Regulatory Commission (ERC) is mandated by Republic Act No. 9136 to promote competition, encourage market development, ensure customer choice, discourage/penalize abuse of market power in the restructured electricity industry and enforce the implementing rules and regulations of the Act.

OUTPUTS	DEPARTMENT BUDGET FY 2017 (in million)	PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	RATING
<b>Electric Power Industry Regulation Services</b>	Php231.983	<b>Screening and Registration</b>				
		Percentage of applications for CPCN acted upon within 90 days from the time the Commission declares the case as submitted for resolution		80%	95%	119%
		Percentage of applications of Certificate of Compliance (COC) acted upon within 50 days from receipt of compliant submission	98%	98%	100%	102%
		Percentage of applications for franchise to operate sub-transmission assets as consortium acted upon within 90 days from the time the Commission declares the case as submitted for resolution	100%	80%	100%	125%
		Percentage of applications for Certificate of Authority as Meter Shop acted upon within 2 months from receipt of compliant applications	99%	79%	100%	127%
		<b>Monitoring</b>				
		Number of compliance reports (licenses) issued	8 reports	8 reports	8 reports	100%
		Number of watt-hour meters (new and in-service) tested and calibrated	2,544,510 watt-hour meters	4,620,000 watt-hour meters	1,554,505 watt-hour meters	34%
		Number of audits conducted on compliance to rules and regulations of ERC	814 desk and actual audits	568 desk and actual audits	1381 desk and actual audits	243%
		Percentage of sites and facilities inspected and audits conducted which resulted in the issuance of notice		3.5%	N/A	
		Percentage of show cause orders issued (licenses) within 45 days from discovery of validation	100%	98%	100%	102%
		Number of statistical reports [Competitive Retail Electricity Market (CREM)] issued	12 reports	13 reports	12 reports	92%
		Percentage of Meter Shop Inspected	91%	80%	98%	122%
		Percentage of inspected/tested tampered meters	100%	80%	100%	125%
		<b>Enforcement</b>				
		Number of cases (violations, complains and disputes, and petitions/applications) resolved	264 cases	200 cases	201 cases	101%
		Number of rules and regulation promulgated	17 rules and regulation	11 rules and regulation	11 rules and regulation	100%
		Percentage of consumer complaints resolved at pre-hearing stage	85.26%	70%	85.42%	122%
		Percentage of cases (application/petitions and violations) decided within 90 days from the date the Commission declares the case as submitted for the resolution	78.82%	73.0%	100%	137%
		Percentage of cases with prayer for provisional authority acted upon within 75 days from filing	100%	82%	100%	122%

**STO and GASS**

<b>SUPPORT TO OPERATIONS</b>	Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	0%	100%	0%	0%
	Timely and relevant updating of data in ERC website	100%	100%	100%	100%



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<p>The Energy Regulatory Commission (ERC) is mandated by Republic Act No. 9136 to promote competition, encourage market development, ensure customer choice, discourage/penalize abuse of market power in the restructured electricity industry and enforce the implementing rules and regulations of the Act.</p> <p><b>GENERAL ADMINISTRATIVE SUPPORT SERVICES</b></p>	Php179.858	Budget Utilization Rate				
		Obligations BUR Ratio of total obligations against all allotments.	63% Php344,271,000 Php550,207,000	100%	62% Php294,543,000 Php477,009,000	62%
		Disbursements BUR Ratio of total disbursement to total obligations.	95% Php326,945,000 Php344,271,000	100%	83% Php243,177,000 Php294,543,000	83%
		Public Financial Management reporting requirements of COA and DBM				
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%
		Report on Ageing of Cash Advances	100%	100%	100%	100%
		COA Financial Reports	100%	100%	100%	100%
		Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100%
		Submission of APP CSE		100%	0%	0%
		Submission of APP non-CSE	100%	100%	100%	100%
	Submission of APCPI	100%	100%	100%	100%	

Source: Agency Form A/A-1; Assessment of DBM BMB-E; Assessment of OP-OES